

Sentimental Preservation
Freeze Dry Floral Preservation
(360) 561-5328 cell
(360) 866-7706 hm

Terms and Conditions/Release: Floral Preservation

("Customer") wishes to hire Sentimental Preservation for floral preservation services and hereby agrees to the following terms and conditions:

1. The price for freeze-drying the flowers is non-refundable and is: \$_. Sentimental Preservation must receive full payment of this amount prior to processing flowers. One-half of the account balance shall be paid at the time Customer orders display. Full payment of remaining balance shall be paid by Customer at the time Customer picks-up flowers.
2. Customer acknowledges that floral preservation is a scientific process and that many factors affect how successful a certain preservation attempt will be. Sentimental Preservation should be consulted in advance regarding Customer's floral selection. If Customer chooses not to consult with Sentimental Preservation regarding the specific flowers to be preserved, Sentimental Preservation shall not be in any way responsible if the floral preservation is unsuccessful. Customer understands and agrees that Customer is responsible for payment of the cost of freeze-drying the flowers, regardless of the results.
3. Sentimental Preservation is not responsible for damage or loss of flowers due to power failure, fire, flood, equipment failure or any other acts of nature beyond our control. However, Sentimental Preservation shall immediately notify Customer and may offer to refund Customer's payment or to replace the flowers, at our discretion.
4. The date that Customer delivers flowers to Sentimental Preservation is the Reservation Date. The Reservation Date should be as soon after the event as possible to ensure the best results possible. Even under the best circumstances, the flowers will change color. As time passes, the flowers will become softer and more antique looking.
5. Due to limited space, Customer agrees to pick-up finished flowers within 7 days of notification by Sentimental Preservation. In the event that Customer has not contacted and/or arranged for pick-up of flowers within 14 days of notification that flowers are completed, Sentimental Preservation shall charge customer a \$20 storage fee for each additional week the flowers remain on the premises. In the event that Customer does not contact Sentimental

Preservation within 90 days of notification, Customer's flowers will be considered abandoned, flowers will become property of Sentimental Preservation and Customer shall have no right to receive monetary reimbursement for flowers nor to receive monies previously paid.

6. In no event shall Sentimental Preservation become liable to Customer beyond the amount of monies paid by Customer to Sentimental Preservation. Customer releases Sentimental Preservation for all liability beyond such value.

I have fully read, understand and agree to all terms stated in this contract.

Customer Signature Date

Customer Telephone # Reservation Date Florist

Description and Size of Flowers:

Type of Display Ordered: